

**EARLY CHILDHOOD MENTAL HEALTH CONSULTATION  
PARENT/GUARDIAN SATISFACTION QUESTIONNAIRE**

ECMHC Program Name: \_\_\_\_\_

Today's Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Length of time receiving consultation services (in months): \_\_\_\_\_

First & last name of consultant you worked with: \_\_\_\_\_

Please select your gender:

- Male  
 Female

Please circle the best answer for each statement:

1. The consultant helped me with my child/family concerns.

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
5	4	3	2	1

Comments:

2. The consultant listened and responded to my concerns about my child.

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
5	4	3	2	1

3. The consultant developed a supportive relationship with my family and child.

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
5	4	3	2	1

4. The consultant helped me to improve my understanding of my child's situation.

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
5	4	3	2	1

5. The consultant provided referrals and resources to help my child or family get the services we needed.

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
5	4	3	2	1

Please provide examples:

*Continued... →*

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**6. The consultant communicated with my family in a professional manner.**

<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

**7. The consultant included my family in the plan for services and support.**

<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

**8. How likely are you to recommend this service to a friend?**

<b>Very Likely</b>	<b>Likely</b>	<b>Undecided</b>	<b>Unlikely</b>	<b>Very Unlikely</b>
<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

**9. Consultation provided my family with strategies to understand and constructively work with challenging behavior.**

<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

**10. Overall, I was satisfied with the service my family received.**

<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

**Do you have any comments/suggestions?**